


Franklin Plumbing Company Profile

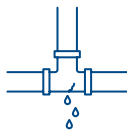




"As a property manager looking over hundreds of properties, I cannot overstate the importance of good trades. Brett and his team are professional, organised, courteous to my clients, get the problem fixed and are easy to get along with. I'd recommend Franklin to anyone".

Alicia

Business Owner - Stata Solutions Geelong



Introduction

Franklin Plumbing specialises in domestic maintenance work for property management professionals. We recognise the necessity to be available at short notice, able to manage a high volume work load and the impact that our professionalism and competence has on the reputation of the property manager we are working for.

About Franklin Plumbing

Director Brett Franklin has been working in the plumbing industry since 2003. His plumbing career has been spread across the commercial, industry and residential sectors. More recently Brett made the sea-change to the Surf Coast with his young family. The shift in lifestyle and a re-assessment in his business goals has seen Brett focusing entirely on the plumbing work he does best, domestic call-out and maintenance.

Why choose us?

At Franklin Plumbing, we believe in a comprehensive approach to plumbing. Fixing your plumbing challenges for today isn't enough – our work will stand the test of time. We only use the highest quality products in our jobs and adhere to all plumbing regulations and codes to give you a water, gas, drainage or roofing plumbing solution that you can trust for years and decades to come.

Property Managers Plumber

Working for Property Managers allows Franklin Plumbing to implement a number of key point of difference practices that are key to their business success.

1. **Personal Service** - we are aware of the reputation most trades have for people skills or lack thereof. This irritates us, we have dedicated the best part of 15 years trying to change this perception. We hope if you have this opinion of plumbers that we get the opportunity to correct you position.
2. **Knowledge and Advice** - when a Franklin Plumbing employee arrives at a project, you can rest assured they are qualified and ready to provide the best most cost effective solution to the problem presented.
3. **Communication** - we do what we say we will do and will let you know if anything changes. We learned many years ago, the best way to avoid issues is to communicate clearly and regularly.

Our Management Team



Brett Franklin

Director

Being the owner of the business and having over 13 years of industry experience, Brett was raised with a strong work ethic which he applies and instills those values to his own company. Brett has built his business based on honesty, reliability, and excellent customer service.

Brett and his company's staff regularly receive testimonials from both residential property owners, Property managers and Body corporate staff regarding the professionalism of their services.



Darren Licciardo

Manager

With over 20 years of experience in the plumbing Industry, Darren is a fully licensed Plumber & Gas Fitter who is knowledgeable in all areas of Plumbing. Darren delivers a consistently high level work and customer service at all times. Darren is an asset to the Franklin Plumbing team.

Emergency Plumbing

We can respond quickly to any plumbing emergency whether a blocked drain, burst pipe or blocked toilet are the kind of urgent plumbing jobs that you can't just 'put off until Monday'. Even issues that might seem 'small' like a leaking roof or rusted gutters can suddenly turn into big (expensive) problems if left unattended. That's why we'll travel anywhere from Geelong through to Torquay, Jan Juc and all the way down to Anglesea to deliver our Surf Coast locals a 24/7 emergency response service. We'll restore your plumbing (and your life) back to normal as soon as possible.

Client Communication

We ensure that all parties are provided with any information they need. Working in the space that we do, we always remain conscious that the home occupier, home owner and property manager are all kept in the loop as required. This is why we schedule work times directly with the resident, communicate any issues to the property managers and provide solution options for the owners consideration.

This allows us to keep all parties happy, making sure you (our client) looks good in the process!

The Franklin Plumbing Guarantee

We're so committed to delivering the best plumbing services on the Surf Coast that we'll guarantee your satisfaction. A Franklin plumber will:

Arrive on time

On booking, we will arrange to arrive within a window of time that suits your needs. We know you've got better things to do than wait around all day, so you can expect a courtesy call to let you know when we're nearby.

Fix it the first time or fix it free

Don't take this the wrong way, but at Franklin Plumbing, once we've paid you a visit, we don't plan to see you again too soon. We pride ourselves on being the local plumber who'll do the job right the first time.

Exceed your expectations

Your Franklin plumber will work to or above all regulations, codes and standards. We're so sure that our work will hold up that all labour is backed by a lifetime guarantee.

Our Team

We employ and train a specialist team of plumbers in solution based thinking and quality workmanship. We go to great lengths to ensure that our team are respectful, considerate and polite at all times.



Plumbing Services

We pride ourselves on being a full service plumbing business. We offer the full suite of plumbing and gasfitting services from installing roofing and gutters down to complex underground drain repairs and everything in between. Whether we're doing a complete fit-out on your new build or helping you realise your kitchen or bathroom renovation dreams, our plumbers have the skills and experience to do the job.

Accreditations

Red Card

Police Check

Working with children check

Registered Plumbing Practitioner

License No. 51250

Property Managers Experience

We currently work with or have worked with the following Real Estate Agents and Body Corporates.

- Pride Real Estate
- Melbourne Body Corporate Management
- McCartney's Real Estate



Burst Pipes

Franklin Plumbing repairs and replaces all kinds of pipes including copper pipes, pex pipes and plastic pipes. Whether the pipe is under a concrete slab or in a wall Franklin Plumbing is qualified and equipped to locate the problem pipe and rectify.



Leaking Roofs

Roofs are designed to keep the water out but sometimes they leak. We repair all types of metal roofs from corrugated to flat tray style sheets. Repairing flashings, box gutters, downpipes, fascia gutters and sealing off penetrations throughout a metal roof.



Blocked Drains

Slow draining, foul odours, gurgling sounds are all signs you have a blockage. Using a camera to locate and diagnose the problem ensures minimum damage to the pipe surrounds. Then we can choose the best way to unblock the drain.



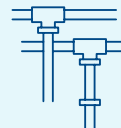
Drain Renewal/Repairs

Franklin Plumbing repairs and replaces both above ground and below ground sewer drains. Pipe sizes ranging from 40mm to 300mm PVC. Franklin Plumbing also is equipped with the machinery to be able to efficiently complete the works.



Leaking Taps

Franklin Plumbing not only replaces the tap washer but also does a full service on the dripping tap replacing the rubber o ring, the fibre washer and lubricates the tap. Franklin Plumbing also replaces the cartridge in a sink, basin or shower mixer to give life to an old tap.



Water Renewal/Repairs

Slow water coming out of the taps is a sure sign you have old galvanised pipes under your house slowly corroding away. Franklin Plumbing is able to renew all the pipes, changing them to copper or plastic to allow for the correct water pressure.



Discover why more and more Surf Coast property owners are choosing Franklin Plumbing for all their plumbing needs.



Gas Leak

Never ignore your senses, if you smell gas and you are worried about where it is coming from. Franklin Plumbing is able to detect a gas leak, locate the gas leak and repair the gas leak. Gas is a silent killer and should never be underestimated.



Sewer Renewals and Repairs

Franklin Plumbing repairs and replaces both above ground and below ground sewer drains. Pipe sizes ranging from 40mm to 300mm PVC. Franklin Plumbing also is equipped with the machinery to be able to efficiently complete the works.



Appliance Replacement

If your Gas stove, Cooktop and Range heads appliances are old or have stopped working we can replace them with new, more energy efficient models.



Stormwater Renewals and Repairs

Franklin Plumbing repairs and replaces both above ground and below ground stormwater drains. Sizes ranging from 40mm to 300mm PVC and concrete. Franklin plumbing also replaces and installs new concrete stormwater pits.




Hot Water Replacement/Repairs

Franklin plumbing provides a full service when it comes to hot water services. Repairing existing gas and electric hot water units and also replacing old leaking hot water units.



Re-Roofs

Whether it is updating the existing metal roof to a more modern, sleek look or replacing the tiled roof with new corrugated metal roof. Franklin plumbing is qualified and experienced in re-roofing all types of buildings.



We understand our professionalism
and competence has a direct impact
on the reputation of the property
manager we are working for.

Brett Franklin
Director